

Access at York Barbican

Joining York Barbican's Access Scheme may entitle you to concessionary ticket prices for yourself and an essential companion, to certain events.

By letting us know your access requirements we will, where possible, seat you appropriately.

- York Barbican has step-free access into the auditorium, meeting rooms, restaurants and bars. The first floor is accessible via a lift. Please see below for information about accessible seating in the auditorium.
- There will be a hearing enhancement system in the auditorium, more details will be available once this is installed.
- The monthly diary is available in alternative formats (large print and audio).

Accessible Seating

- Wheelchair spaces are located on Balcony Level in the 'slips' and in Stalls on either row A or row AA, whichever is the front row.
- Level access seating is located on Balcony row A and Stalls rows A, AA and BB (where rows AA and BB are present). Each row B and above on both Stalls and Balcony involves 2 shallow steps.
- Priority Accessible Seats are available to book for those who require level access. These seats also have extra leg room and are suitable for those with assistance dogs or who normally require an aisle seat.
- We offer a wheelchair loan service (subject to availability) to help patrons to and from their Priority Access Seats; please note this does not include staff assistance and anyone borrowing a wheelchair must be able to use it independently or have the assistance of a carer or companion. Please request a wheelchair when you make your booking.

Disabled Parking

A parking voucher for Q-Park Kent Street car park can be bought in advance for the reduced York Barbican rate of £5.00, valid from 3.00pm on the day of the concert until 9.00am the following morning. There are 10 disabled parking bays for Blue Badge holders in Q-Park Kent Street which are available on a first come, first served basis on the day. For more information about the car park, please visit Q-Park's website www.q-park.co.uk or phone Q-Park on 01904 639040. The car park address is Kent Street, York, YO10 4AH.

For more information about Access at York Barbican, please visit our website www.yorkbarbican.co.uk. You can also call the Box Office on 0844 854 2757, email box@yorkbarbican.co.uk.

You can also visit the Box Office in person or write to:
The Box Office, York Barbican, Paragon Street, York, YO10 4NT.

Access List Form

To join the Access Scheme, please return this completed form, signed and dated, to:
The Box Office, York Barbican, Paragon Street, York, YO10 4NT.

If you will be buying tickets on behalf of a disabled person, please fill in your own details as the Account Holder and give the name of the disabled person in the space provided. If you are buying on behalf of a disabled group, please complete a form for each disabled person – if you staple the forms together you need only give your own details once.

Title* _____ First Name(s)* _____

Last name* _____

Address* _____

Postcode* _____ Telephone/Mobile* _____

Email _____

* Compulsory fields

Full name of disabled person (if different from Account Holder above):

Do you already have a provisional booking?

Yes - please give your order number _____

No

Please indicate your access requirements:

I require a Wheelchair space (NB wheelchair spaces always have a companion seat available)

I require a seat for my carer/essential companion

I require accessible seating (please see note above on accessible seating)

I require space for a guide dog/assistance dog

I require use of the hearing enhancement system

Other - please specify_____

We would like to keep you up to date with events and activities at York Barbican. Please indicate how you would prefer to receive information:

By email

By phone

By mail – please indicate if you require:

large print

audio format

People who intentionally give false information will have their details removed from the Access Scheme and may be asked to leave the venue. The scheme is regularly monitored and information updated.

I have/the above named person has* a disability as defined by the Equality Act (2010).

Signed_____Date_____

*Please delete as appropriate